

Wholesale Transmission and Managed Leased Line Services - Copper technology upgrade Formal Announcement

Wholesale Transmission and Managed Leased Line Services - copper technology upgrade/withdrawal

Telstra Wholesale supplies some 2Mbit/s Wholesale Transmission and Managed Leased Line Services using our copper network (**Copper Services**).

Some of the Copper Services are “Direct Special Services” under the Migration Plan. Telstra will be required to disconnect these Copper Services during the rollout of the NBN.

Telstra has decided to exit the Copper Services on a national basis (including where the Copper Services are supplied outside the NBN Fixed Line Footprint).

Note that this exit relates to copper-based Managed Leased Line and Wholesale Transmission services only and does not impact 2Mbit/s services supplied over fibre.

Timeframe for technology migration/withdrawal

- (a) Where your Copper Service is in a geographic area where we are required to disconnect the Copper Service under the Migration Plan or an agreement with nbn co, we will disconnect the Copper Service in accordance with the timeframe required by the Migration Plan or the agreement with nbn co; and
- (b) Where your Copper Service is in a geographic area where paragraph (a) does not apply, we will withdraw the Copper Service, in accordance with our contractual rights to withdraw services on notice. The withdrawal date for these Copper Services has not yet been set but is currently anticipated to be in 2022. Once determined, that withdrawal date (**Final Exit Date**) will be communicated to you with appropriate notice.

We will follow our usual product exit processes in addition to the Migration Plan obligations

We will communicate further with you about the need to migrate your Copper Services to alternative solutions leading up to disconnection and the Final Exit Date, consistent with our standard approach to product exits. Our disconnection processes for these Copper Services will also be consulted on with nbn co, Wholesale customers and the ACCC, in accordance with our obligations under the Migration Plan.

So what's next?

You can continue to receive your Copper Services on your current terms for now. You can also continue to order new 2Mbit/s fibre services in accordance with your access agreement with us (Telstra no longer provisions new 2Mbit/s Wholesale Transmission or Managed Leased Line Services using its copper network).

Please be assured whatever your plans are for the end-users impacted by these changes, we are keen to work with you as we progress through the change together.

Annexure A – Service Schedules/Product Profiles affected by this notice

Affected Service Schedules under the Customer Relationship Agreement or General Access Agreement	Affected Product Profiles under the Telstra Wholesale Agreement
CRA/GAA 163 – Telstra Domestic Tail Transmission Capacity	TWA 163 –Domestic Tail Transmission Capacity
CRA/GAA 166 – Wholesale Data Carriage Service	TWA 166 – Wholesale Data Carriage Service
CRA/GAA 170 – Managed Leased Line Service	TWA 170 – Managed Leased Line