

Company Name: Vodafone Enterprise Australia

Date: 16/10/2018

Feedback: We applaud Telstra's proposal and like to add that as a global service provider, we faced many customers whose decision makers do not reside in Australia, and requires more time and efforts towards service migration from existing copper to NBN. Considerable time had been taken towards first identifying the affected circuits, then locating the affected customers and working with the current delivery provider on the migration options. In addition, we faced resisting customers especially those running on small sub-rate bandwidth and V35 where a change of interface requires also procurement of a new customer premise router thus requiring higher financial out-payments. With that, we like to request for a longer extension time scale, e.g. another 6 to 12 months, be granted to global service providers like ourselves - Vodafone before mandatory cease takes place. Thank you.