

In response to nbn co's recent Operations Bulletin on 8 April 2021 to RSPs regarding their HFC Recommencement Plan, we are advising further changes to the managed disconnection arrangements for legacy copper (and legacy HFC) services.

nbn co's Operations Bulletin advised that nbn co plan to progressively recommence taking HFC new connection orders in the week beginning 24 May 2021 and expect to return to Business as Usual in the week beginning 5 July 2021.

Telstra and nbn co have now agreed further amendments to your managed disconnection arrangements for remaining active legacy services within Rollout Regions containing premises at nbn HFC locations.

**An overview of the managed disconnection arrangements is as follows:**

- **Rollout Regions containing nbn HFC premises aligned to Waves 80 to 87**

On 11 February 2021, we advised you Rollout Regions containing nbn HFC premises with remaining active legacy services, within Waves 80 to 83 would be aligned to the Disconnection Date (**DD**) and associated managed disconnection arrangements for Wave 86.

The arrangements above are now being further amended for Rollout Regions containing nbn HFC premises with remaining active legacy services currently residing within Waves 84, 85, 86 and 87. Waves 84 to 86 will move across to Wave 88, and those within Wave 87 move across to Wave 89.

Telstra believes the managed disconnection arrangements described above give appropriate consideration to nbn co's advised HFC Recommencement Plan as well as the service continuity objective while seeking to minimise disruption to existing legacy services.

- **nbn HFC premises within Wave 79**

There is no change to existing arrangements previously communicated to you on 11 February 2021. Premises with remaining active services at nbn HFC premises within Wave 79 (DD 15-Jan-2021) have been granted an extension to timeframes equivalent to the maximum In Train Order Period timeframes (i.e. DD + 150 business days). These arrangements are already reflected in your Service Profile as 'DAL – 20/8/2021'.

- **nbn HFC premises within Waves up to and including Wave 78**

Similarly, there is no change to existing arrangements previously communicated to you on 11 February 2021. Premises with remaining active services at nbn HFC premises Waves up to and including Wave 78, that were rolled back to Service Class 20 by nbn co will continue to be managed under the Complex Ready to Connect (**RTC**) Premises arrangements. These arrangements are currently reflected in your Service Profile as 'EDD – TBA'. 'TBA' will be replaced with an actual date when nbn co advises Telstra that the premise has been made nbn-serviceable.

**Next Steps:**

We will continue to monitor the appropriateness of the above arrangements together with risks to service continuity, in association with nbn co's pause on accepting new orders for nbn HFC services at unconnected locations and the implementation of their HFC Recommencement Plan. Any additional material changes to approach outlined above will be advised to you as soon as possible.

If you have any questions relating to nbn co's HFC ordering processes, we suggest you contact your nbn Service Provider. For any further information regarding arrangements for legacy copper services, please contact your Service Manager.

**Appendix 1 – Summary table of changes:**

nbn HFC Rollout Region <b>original</b> Disconnection Date (and Wave):	Protection previously advised – no change	Previous nbn HFC Rollout Region Disconnection Date advised 11 February:	nbn HFC Rollout Region revised Disconnection Date (and Wave):
DDs prior to Wave 79	EDD - TBA		
DD 15-Jan-2021 Wave 79	DAL – 20/8/2021		
DD 12-Feb-2021 Wave 80		DD 9-Jul-2021 Aligned to Wave 86	DD 10-Sep-2021 Aligned to Wave 88
DD 26-Feb-2021 Wave 81			
DD 12-Mar-2021 Wave 82			
DD 9-Apr-2021 Wave 83			
DD 14-May-2021 Wave 84		Not Applicable	DD 10-Sep-2021 Aligned to Wave 88
DD 11-Jun-2021 Wave 85			
DD 9-Jul-2021 Wave 86			
DD 13-Aug-2021 Wave 87		Not Applicable	DD 8-Oct-2021 Aligned to Wave 89